

Company Overview

Organizations across all sectors need to keep records of their websites, social media channels, corporate chat tools, and mobile text messages. Pagefreezer helps them do it.

Millions of conversations are taking place online every hour. And the content of all these conversations is incredibly important and valuable. Regulations demand accurate recordkeeping of all content, and companies are realizing the value of having access to complete, searchable electronic records—not only for evidence capture and litigation preparedness, but also for greater insight into how and why conversations are taking place.

Pagefreezer was founded to help organizations with the complex task of electronic records management. With so much data being generated across websites, social media channels, collaboration platforms, and mobile messages, keeping accurate archives of it all can be difficult.

We help by offering solutions at every stage of the information governance lifecycle: creation, retention, management, and disposal. Pagefreezer provides a single comprehensive solution that archives information in real-time and gives organizations a simple and effective way to search and use collected data.

How We Do It

Pagefreezer is a SaaS platform that lets organizations permanently preserve their website, social media, SMS and corporate chat content in evidentiary quality, and access those archives and replay them as if they're still live.

Sophisticated archiving capabilities ensure all content is captured and archived in real-time. So even if your content is deleted and taken down, you can rest assured that

Highlights

- ◆ Founded in 2010
- ◆ Privately owned and managed by a team of tech veterans
- ◆ Leading provider of archiving solutions to government and enterprise
- ◆ Multiple industry-first innovations
- ◆ A network of established partners
- ◆ More than 1,700 customers
- ◆ A dedicated customer success team
- ◆ Offices in Canada and The Netherlands
- ◆ Data centers in The U.S. and The Netherlands

we will retain an unalterable record of your critical data. This content can be accessed through a dashboard that not only allows for the seamless search of digital content, but also lets organizations monitor platforms for risky activity and conversations.

When it comes to public-sector solutions, Pagefreezer was the first to offer archiving of platforms like Nextdoor and Nixle, automate the Open Records Request process through our integration with GovQA, and introduce an open records portal to support government transparency.

A Foundation of Trust

We realize that organizations are placing their trust in us when they give us the responsibility of archiving their data, which is why we take security very seriously. We are a proven vendor with over 1,700 customers, including the National Archives and Records Administration (NARA), the IRS, Verizon Wireless, Bank of America, Fidelity, Motorola, and others.

Data is hosted in our own SOC 1 & 2 compliant data centers, which are located in The United States and The Netherlands. In addition, Pagefreezer is implementing ISO 27001 for its internal security and software development process, emphasizing the company's commitment to prioritizing data security.

Leading Through Innovation

At Pagefreezer, we're obsessed with innovation. Since the founding of the company by Michael Riedijk in 2010, we've consistently been first to market with industry-leading innovations. For instance, Pagefreezer was the first to make use of SHA-256 digital signatures that legalize web and social media records, and the first to provide a public portal for easy access to archived data. We were also the first to offer archiving of enterprise collaboration platforms like Workplace by Facebook, Yammer, and Salesforce Chatter.

Our Culture

We successfully earn and keep the trust of our clients not only because of the quality of our innovative software solution, but because of the quality of the people working behind the scenes—our team. Day by day, we create in a culture that values trust, growth, learning, open and direct communication, and a pragmatic approach to problem-solving. This is what allows us to achieve our fullest potential.

We are also guided by a strong set of values that bring out the best in our people, partners, and customers. These principals revolve around improving continuously, creating balance everywhere, making it personal, speaking your mind, winning and losing as a team, and making it happen. The result of this foundation is evident in our ability to deliver more innovations in the world of archiving than any other company in our industry.



Why Choose Pagefreezer

- ◆ We're proven and trusted by over 1,700 customers in a wide range of industries including finance, legal, telecom, retail, utilities, government, and post-secondary education.
- ◆ We're results focused — your success is our success. It's our job to make your life easier. Up and running in minutes with a Customer Success team supporting you every step of the journey.
- ◆ We offer a comprehensive solution — we provide solutions for all your archiving needs: website, social media, corporate chat, and SMS/text messages.
- ◆ We're affordable — we are reasonably priced and there are no hidden fees.